



THE SHINGO PRIZE

for OPERATIONAL EXCELLENCE

In association with North Carolina State University

Shingo Prize Implementation Services & Training

Rationale:

- Support services, such as training, coaching, and consulting can enhance the implementation of lean performance improvement principles and assist an organization in preparing for the Shingo Prize application
- Teams are one mechanism to implement both performance improvement and culture change for Lean implementation
- An organization's performance improvement requires employee development

On-site Criteria Training and Assessment

Shingo Model and Criteria Guidelines Workshop

1 Day

The Shingo Prize for Operational Excellence is based on lean tools, lean principles, and system implementation. This workshop will show how the Shingo model and criteria guidelines work together to transition an organization toward a high performing lean organization.

Pre-assessment to Shingo Prize Criteria Guidelines

1 Day

This pre-assessment will identify the organization's strengths and gaps to the Shingo Prize Criteria Guidelines in preparation to apply for the Shingo Prize.

Shingo Prize Application Assistance

Assist in preparing the application (as required by day)

4 Days

Critique the application and provide feedback

2 Days

Site visit coaching session

½ Day

Lean Transformation Using Shingo Model and Criteria Guidelines

Consulting, Coaching, and Training services are available to those organizations that are beginning lean implementation. The Shingo Model and Criteria Guidelines provide the structure for the lean implementation to help ensure sustainability and success. Using the model and criteria will ensure that the organization will have the appropriate infrastructure to apply for the Shingo Prize and continue to improve through assessments and benchmarking.

Shingo Prize Implementation Services & Training (cont.)

On-site Team Training

Continuous Improvement Process (PDCA) Learn the 4 stages of the PDCA process and how to apply them.	1 Day
Effective Problem Solving and Root Cause Analysis Learn a systematic approach to solve problems. Using the team approach to problem solving proven root cause analysis methodologies are used to address problems.	1 Day
Communication Skills Identify your unique communication style and learn how to develop Effective communication skills: giving and receiving information	1 Day
Team Power! Fundamentals of Powerfully Successful Teams Experience the power of teams, tools for developing and maintaining successful teams, and the essentials for their success	2 Days
Managing Conflict Assess how you normally deal with conflict. Learn a process and develop skills to resolve conflict.	1 Day
Role of the Facilitator and Team Leader Learn the purpose, roles and skills necessary for facilitating and leading a team to success.	1 Day

Other Services

Practical Project Management Workshop During each phase of project management learn the tools and skills for developing and maintaining successful projects	2 Days
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