



### Is Your Organization Fully Prepared for the New ISO 9001

ISO 9001 is the internationally recognized standard for Quality Management Systems (QMS). It is a management framework used by millions of businesses worldwide as a tool to inspire best practices and improve business performance.

All ISO standards, including ISO 9001, are formally reviewed every five years to ensure they remain current with user needs and the most current management system practices. With the upcoming release of ISO 9001:2015, it is evident there are substantial changes ahead. It may mean major changes for your organization.

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#### **Key Changes in the Proposed Standard Include**

- Increased emphasis on risk management and business management
- Greater focus on achieving value through objectives measurement and change, with a greater emphasis on producing desired outcomes and the ability to consistently produce those outcomes
- Less explicit requirements for documented procedures, but more explicit requirements on documented information

As a result of these changes, you may be trying to understand what actions are necessary to demonstrate conformity to the requirements. Moreover, this revision offers a new set of potential challenges.

ISO 9001:2015 is the first revision of ISO 9001 since the year 2000. Since the 2008 publication was only an amendment, users of ISO 9001 haven't had to manage a transition to a revised standard for fifteen years. Key engineers, technicians and other practitioners involved in implementing changes to ISO 9001 may no longer be in those roles within your organization. Other quality professionals may not recall the obstacles they faced during past implementation efforts.

## The ISO 9001:2015 Standard is About Adding Value to Your Organization

The NC State Industry Expansion Solutions (IES) can support you through this important transition. We can provide an understanding of the new standard's requirements and the impact it may have on your business.

Our experiences in training and auditing to ISO 9001 can help you:

- Review and interpret guidelines
- Conduct a gap analysis
- Develop a successful implementation plan
- Understand the need for management commitment
- Review requirements that may have the biggest effect on your organization
- Understand what mistakes to avoid

With our assistance, you can focus internally on improvement in key areas, processes and results so your organization can become more efficient. Externally, you can perform more consistently so your organization has fewer problems, fewer delays and ultimately better products and services for your customers.

#### Why Choose IES

At IES, responding to our client's needs is our top priority. By offering assessment, technical assistance and training, IES delivers a comprehensive solution that allows us to provide an integrated approach to meet the needs of your organization through this transition.

We have a 60-year history of providing technical assistance and auditing to help business and industries in North Carolina, and beyond, learn how quality management system standards and tools can enhance their business.

The end result: everyone wins.

The ISO 9001:2015 standard is about adding value to your organization.

# NC STATE

Industry Expansion Solutions

Industry Expansion Solutions (IES) is the engineering-based, solutions-driven, client-focused unit of NC State University. Our broad portfolio and deep industry expertise help organizations grow, innovate and prosper. Our extensive partnerships with business, industry, education and government generate a unique culture of collaboration that provides access to cutting-edge expertise, research, and technology.

# **Grow Your Business With Confidence. Contact Us Today.**

Visit our website: www.ies.ncsu.edu to find the IES Regional Manager nearest you. Contact us by phone: 1.800.227.0264 or email: iesservices@ncsu.edu

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