

# Lean Healthcare 300H

## Facilitating Lean Continuous Improvement Activities

### Lean Healthcare 300

The Lean Healthcare 300: Facilitating Lean Rapid Improvement course is designed for individuals wishing to take their basic Lean training to the next level, applying that knowledge with a team to improve a process. This three-day course provides the information and training you need to facilitate Kaizen events in your healthcare organization. It includes discussions on: structure of a successful Lean organization, including roles for management, frontline and executive staff; teams and team formation; a Kaizen agenda and actions to complete during a Kaizen event; and other helpful tools and information. The course also includes team breakout sessions, hands-on activities to reinforce learning, and guest speakers discussing their hospital's Lean journey, lessons learned and success stories.

### About Lean Healthcare

One of the most popular and powerful tools in the Lean tool kit is the Kaizen event. Kaizen events are known by several names: Kaizen, rapid improvement events, focused PDSA and others. When Kaizen is executed correctly, an organization can see immediate and amazing changes and improvements in the area the event occurred. The Kaizen team members come away with a sense of empowerment and ownership of the new and improved process, along with training on how to improve everyday work tasks and processes. The staff working in the area of the Kaizen event reap the benefits of a process that is more streamlined and efficient, as well as developing smoother communication within and across the department.



### Who Should Attend

#### *Prerequisite: Lean Healthcare 200 Applying the Fundamentals*

This course is targeted toward healthcare professionals looking to establish a solid foundation in the principles and tools used to improve healthcare processes and systems, such as:

- › Direct care providers
- › Physicians
- › Healthcare managers
- › Executives
- › Lean/change professionals
- › Human service professionals

### Learning Objectives

- › Discover what a Lean organizational structure looks like
- › Learn about Lean culture
- › Understand what it takes to become a facilitator
- › Learn Kaizen methodology

#### **For more information contact:**

Allison Godwin  
NC State University  
Industry Expansion Solutions  
252.883.1729  
allison\_godwin@ncsu.edu

Chris Hartley  
NC State University  
Industry Expansion Solutions  
336-684-3538  
chris\_hartley@ncsu.edu