Why Consider an IES Lean Six Sigma Healthcare Solution?

The world of process improvement is growing exponentially in the service industries. Healthcare is in the midst of rapid change and providers are being required to manage their processes more efficiently. Reimbursements are changing and proper selection of services and documentation is becoming key to payment. This is creating the “perfect storm” for engagement in these areas.

Streamline processes...build capabilities to sustain new ways of working...make continuous improvement part of everyone’s day-to-day activities.
Meet Our Team of Lean & Six Sigma Professionals

**Allison Godwin**  
BS, CLSSGB  
Program Director  
IES Healthcare, Government & Service Sectors  
allison_godwin@ncsu.edu  
252.883.1729

**Bill Iacovelli**  
MBA, CLSSBB  
Improvement Specialist IES  
bill_iacovelli@ncsu.edu  
704.750.0804

**Chris Hartley**  
BA, CLSSGB  
Improvement Specialist IES  
chris_hartley@ncsu.edu  
336.684.3538

By incorporating NC State (IES) Lean solutions, tools and expertise, you will build a customer-focused organization that provides services of the highest quality and lowest cost, utilizing only value-added activities.

Grow Your Business With Confidence.  
Contact Us Today.

Visit our website: www.ies.ncsu.edu to find the IES Regional Manager nearest you. Contact us by phone: 1.800.227.0264 or email: iesservices@ncsu.edu

---

Not only is Lean a very effective means of solving issues, but it’s also a very effective way to engage employees at all levels.

—Samantha Parrett, Director of Business and Administrative Services, NCSU College of Veterinary Medicine

---

**Industry Expansion Solutions (IES)** is the engineering-based, solutions-driven, client-focused extension unit of NC State’s College of Engineering. Our broad portfolio and deep industry expertise help organizations grow, innovate and prosper. Our extensive partnerships with business, industry, education and government generate a unique culture of collaboration that provides access to cutting-edge expertise, research, and technology.